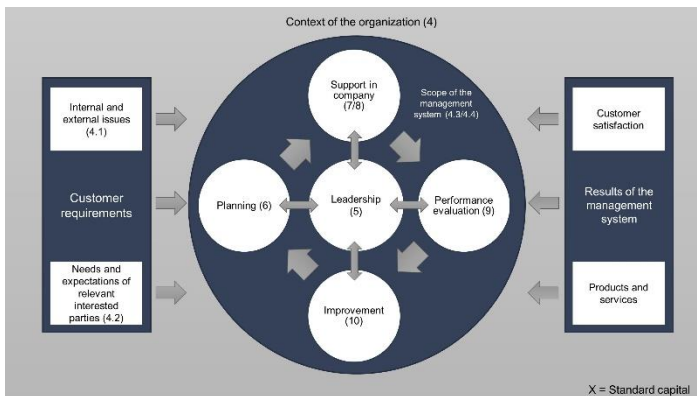


QUALITY MANAGEMENT

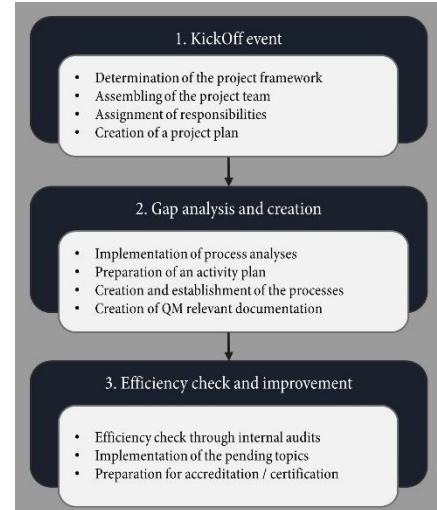
You want to implement a quality management system (QM system) in your organization that meets the standards or further develop the one you already have? After a "second party" audit, the OEM asks you to correct any deviations found? Do you need support in preparing for certification by a "third party" audit?

Among other things, all relevant requirements for QM systems are described in ISO 9001:2015. This standard is used by organizations that want to have confirmed that they can permanently provide their products and/or services and that these products meet customer requirements and the associated legal and regulatory requirements. By applying the various requirements and efficiently implementing a QM system and their processes, organizations aim to increase customer satisfaction. With the revision of ISO 9001:2015, the High Level Structure (HLS) was introduced. This structure standardizes the structure of the other management system standards. Thus, the HLS creates the best conditions for the implementation of an integrated management system and in the implementation of further standards, such as in the areas of environment (ISO 14001), occupational health and safety (ISO 45001), energy (ISO 50001), information security (ISO 27001) or compliance (ISO 19600).



Our Services

- » Hardness Check QM System
- » Hardness check of the structural and process organization
- » Project support for the implementation, further development and updating of the QMS Audit preparation (ISO 9001, IATF 16949, VDA field failure analysis field or GS 95004, etc.)
- » Implementation of internal audits (ISO 9001, IATF 16949, VDA field failure analysis, VDA 6.3)
- » Training of your employees (ISO 9001:2015, IATF 16949:2016, process trainings, methods)



The quality management system standard in the automotive industry, IATF 16949:2016, was also adapted to the High Level Structure following its revision by the International Automotive Task Force (IATF), which is made up of representatives of automotive manufacturers and automotive associations. In IATF 16949, reference is made at various points to the contents of ISO 9001. This means that the IATF standard is regarded as a supplement and can only be used in conjunction with ISO 9001 for audits and certifications. In addition to the requirements of both standards, legal, regulatory and other customer requirements and, above all, customer-specific requirements (CSR's) must also be taken into account and integrated into the QM system.

Methods-Portfolio

- » RGA (Maturity Assurance)
- » APQP (Advanced Product Quality Planning)
- » 8D method (problem solving method)
- » PPAP (Production Part Approval Process)
- » PPF (Production Process and Product Release)
- » FMEA (Failure Mode and Effects Analysis)
- » MSA (Measurement Systems Analyses)
- » SPC (Statistical Process Control)
- » field failure analysis and NTF Process

